

BISLEY QUALITY POLICY

About Bisley

Bisley Office Equipment conducts its business from two Manufacturing sites, at Bisley in Surrey, and at Newport, South Wales, employing over 800 people. Bisley is a UK manufacturer of a wide range of steel office storage products predominantly for the business office, with a smaller range designed for those working from home, for both the UK and international markets.

Bisley Philosophy

Bisley reinvests the majority of its profits back into the business. Since 1989 more than £50 million has been reinvested in capital projects with the objective of continuously pushing back the boundaries of world class manufacturing excellence. The two production facilities, totalling 64,000 square metres, deliver a combined output of over 20,000 finished steel storage products per week. Bisley employs the most advanced manufacturing processes from in-house tool making and computer aided design through to precision folding, robotic welding, laser cutting and automated plants for powder paint application. This philosophy has enabled Bisley Office Equipment to become Europe's largest manufacturer of steel storage products for the office environment.

Our Vision

To endeavour to create a centre of world class, low cost, manufacturing excellence, together with long-term secure employment for all our employees.

Our Quality Policy

It is Bisley policy to meet and, wherever possible exceed, customer expectations, whilst complying with the requirements of relevant legislation and ISO 9001:2008. The Company is committed to improving the effectiveness of its Management Systems and aims to achieve this (alongside our stated Business Objectives) through monitoring a range of key performance indicators. These indicators are used to evaluate performance and drive continuous improvement activities throughout the organisation.

Our Quality Management System

This document forms a small part of our overall Management System. The Quality Manual forms part of the **Integrated Policy Manual** which comprises our formal procedures in respect of:

- ISO 9001:2008 Quality Management Systems
- ISO 14001: 2004 Environmental Management Systems
- BS OHSAS 18001:2007 Occupational Health and Safety Management Systems

